One day webinar jointly organized by RUSA, Maharashtra and HSNC University

on institutional quality management (NAAC preparation strategy hosted by iqac- hr college of commerce and iqac smt. Mmk college of commerce and economics on 27th November 2020

This one day webinar on “Institutional Quality Management” was held on 27th November 2020, as part of the NAAC preparatory strategy on behalf of RUSA Maharashtra and HSNC University. It was jointly hosted by HR College of Commerce and Economics in association with Smt. MMK College of Commerce and Economics.

This was the first major programme which was organized by the HSNC University after its inception .This webinar witnessed participation of more than 400 delegates from various college in India and abroad.

The webinar was organized on the zoom platform from 9.30 am to 2pm .It was held under the guidance of Dr. Vijay Joshi, Chief consultant at RUSA and Dr. Pramod N. Pabrekar, Senior consultant at RUSA.

After Introduction of the Webinar by the host Ms. Geeta Sahu and playing of the National Anthem, the Welcome speech was given by Dr. Pooja Ramchangani, I/C Principal, HR College. She spelt the objective of the webinar which was aimed at setting institutional standards for obtaining higher grade at NAAC.

The President of the HSNC Board, Mr. Kishu Mansukhani enumerated the objectives of setting up HSNC University which is to align with the needs of the industry. As part of this, new courses with emphasis on Yoga and other vocational courses have been started by various institutions under HSNC Board.

Mr. Vijay Joshi, the Chief consultant at RUSA, in his Concept note, spoke about the responsibility of being the first cluster university in the country and importance of being a trend setter in the field of education.To change the world , we need to change the academic world, he emphasized. He spoke about the need for establishing certain checks and balances for ensuring quality in education, for rewarding excellence and for imbibing quality culture in education. Dr. Joshi called for a revolution in the field of Higher Education ,which required new experimentation in the field of education. To achieve this, we must move from Best practices to Next practices, he said.

Dr. CA. Niranjan Hiranandani, Provost, HSNC university, emphasized on the need for bringing about paradigm change in education, about the importance of devising the contents of syllabus to align with the requirements of industry. In order to ensure that students as important stakeholders of education system are suitable for the job market, it is necessary for institutions to up skill themselves through a process of unlearn, relearn and up learn. He inspired teachers to be gurus and strive to make our nation, the education center of the world just as it is considered to be the hub for Information Technology.

The resource person for the first technical session was Professor. Dr. Vani Laturkar. She focused on the new rules for NAAC parameters and how to inculcate quality systems in institutions. She explained the vision for NAAC process in terms of quality enhancement, self-evaluation, sustenance, initiation and promoting culture of quality enhancement. It is necessary for an institution to get accreditation under NAAC for its survival and growth, for obtaining various grants, for starting new courses and programmes, for obtaining autonomous status. The process of NAAC has undergone change as the emphasis has shifted from subjective to objective, offline to online, qualitative to quantitative, college centric to student centric, ICT based functioning and system generated scores. The new concept of third party validation of data, system generated scores, importance of Student Satisfaction Survey (SSR) was explained by her. The emphasis now, is on Stakeholders’ requirement and satisfaction, she said. The process of accreditation along with key indicators, strictures relating to data deviations, criteria wise weightages were explained by Dr. Vani in great detail.

Dr. Bhole conducted the second technical session on the role of IQAC in the assessment and accreditation process. IQAC is termed as the Think tank as it focuses on areas that need attention and impact assessment. The role of IQAC in developing quality systems, quality enhancement and quality sustenance was explained by him. Importance of preparing perspective plan for the next 5 to 10 years as part of goal setting initiative, conveying it to all stakeholders, develop systems for self-assessment involving feedback and SSR was dealt in detail. Are we considering our students as products or as customers? He challenged the teachers to start thinking from a new perspective.

As part of setting benchmarks, key performance indicators are to be identified. Decisions as to what to benchmark, who to bench mark, collection and analysis of data, gap analysis and gap filling are an important part of the role and responsibilities of IQAC.Sir also explained the practical difficulties in implementing ideas and the need to overcome them.

The third technical session on Documentation for NAAC was conducted by Prof. C.N. Raval. He focused on what is new in documentation. He explained that the principles of documentation are authenticity, objectivity, transparency, accountability, validity and credibility of data. He enumerated on the mode in which documents are to be submitted. He explained about data which is readily available and data which is to be created. Lastly, he explained about each and every document that is required to be uploaded criteria-wise. Since 70% is based on data provided and 30 % on Student satisfactory survey, it is extremely important to develop the quality culture of our institions, he said.

As part of the conclusion of the webinar, question and answer session was moderated by the Vice principal of Smt. MMK College, Mr. Mani Iyer, the IQAC Coordinator Ms. Chippy Bobby was the rapporteur and gave the overview of the entire session.

The Vice Chancellor, Principal Dinesh Panjwani applauded the initiative taken by HR College and Smt. MMK College in conducting the webinar and committed the willingness of HSNC board to associate with programmes involving improvement of quality standards in educational institutions.

The webinar was concluded with a vote of thanks by Dr. CA. Kishore S. Peshori, I/C Principal, Smt. MMK College of commerce and economics. In all, the seminar was a very fruitful and engaging one, with the Resource persons providing very vital and valid information in order to improve the quality of Management of our educational institutions and to maintain them according to the new parameters set by NAAC.

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IQAC Coordinator

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